



1/28/09

Dear Mr. Bonnema,

Door Systems, Inc. supplied and installed many Total Doors at our McKibben Hall building. To date, we are pleased with the performance, reliability and function of these classroom doors. They have been maintenance free since they were originally installed in 2007.

The esthetics of the uneven paired Total Doors are a big upgrade to the original conventional doors we had in the building. The fact that the Total Door system has sleek low profile hardware with a lifetime warranty is a big plus and really solved an ADA accessibility issue we had in the facility.

I would recommend Door Systems, Inc. and the Total Door product, for future projects on the campus.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Scrofano", is written over a horizontal line.

Robert J. Scrofano

Senior Project Manager

HSC Capital Construction Development